| Modified By | Office | Ragion | Country | Summany | Inquiry Description | Zip code | Area Week Number | |
|---|-----------------------------|----------|---|--|--|----------------|--|--|
| 2/25/2014 15:32 Petersen. Dain | Weslaco | e | Hidalgo | | General Information | 78596 | DL Office | 1.4 |
| 4/2/2014 11:55 Buitron, Anabel | Weslaco | м | Hidalgo | Customer had a valid TX ID | Had other form of ID | 78596 | DL Office | 14 4/2/14 |
| 2/28/2014 16:30 Crosley, Ava | | r | 0 1 1 2 2 | Inquiring whether the Dallas SW office will be open 03/01/2014 to issue election id certificates. Verified with Nancy at sta 110, the office will be open 03/01/14 from 10am-2pm. Address given. | General Information | 78542 | DL Contact Center DL Office | 9 2/28/14 9 2/28/14 |
| 2/28/2014 8:41 Castor, Ana | Edinburg | m | Hidalgo | Pedro Contreas came into the office on 1/28/2014 around 4:00pm inquiring about the EIC for his friends and was concerned with how much it cost. I went over all requirments and informed him | | | | |
| 2/7/2014 8:44 Jaime, Anna | Crystal City | м | Zavala | that the card has no cost. He informed me that he wil have them co SERGIO SIFUENTEZ CAME INTO THE OFFICE AND WANTED TO APPLY FOR AN EIC. I WENT OVER THE REQUIREMENTS AND DISCOVERED HE HAD A VAILD ID, WHICH HE LOST. I DID LET HIM KNOW THAT HE CAN REPLACE IT FOR \$11.00. | General Information | 78839 | DL Office | 5 1/28/14 |
| 4/29/2014 16:10 Jaime, Anna | Crystal City | 8 | Zavala | Id # 13404462 Mrs. Rena Belle Bowles came in to the Lubbock Drivers License offce to obtain a Texas Election ID. | Had other form of ID | 78839 | DL Office | 18 4/29/14 |
| 2/19/2014 12:03 Leon-Guerrero, Amy | Lubbock | s | Lubbock | After advising Mrs. Bowles and her daughter that it would only be used for voting purposes only, they decided to apply for a Texas ID. APPLICANT CAME INTO OFFICE TO GET A VOTER ID CARD, BUT HE ALREADY HAD A DUTHAT WAS | Chose to get ID | 79401 | DL Office | 8 2/19/14 |
| 3/1/2014 10:45 McGee, Angelika | Dallas - Southwest | 1A | Dallas | NOT EXPIRED MORE THAN 60 DAYS. ADDITIONAL MADE THAN 60 DAYS RUIT DID NOT BRING IN DOCUMENTS TO | Doesn't meet ID Policy | 75237 | DL Office | 9 3/1/14 |
| 3/1/2014 11:20 McGee, Angelika | Dallas - Southwest | 14 | Dallas | | Doesn't meet ID Policy | 75237 | DL Office | 9 3/1/14 |
| 2/21/2014 16:52 Ramon, Asiria 2/25/2014 16:40 Rodrieuez, Belinda | Laredo | m m | HIDALGO Webb | Customer had a valid Texas Driver License | Doesn't meet ID Policy | 78043 | DL Office | 9 2/25/14 |
| | | j | = | Applicant did not have her birth certificate with her and stated she had no way to get it. Brought in | Volice Of the most in Solice | 750.41 | Di Office | 9 2/26/14 |
| 2/25/2014 12:10 Krizan, Amy | Canalla Di Cellici | Ĭ, | o e e e e e e e e e e e e e e e e e e e | Customer came into the office wanting an Election Certificate. Customer did not meet ID Policy. Customer is a Naturalized citizen, he had a copy of the certificate of naturalization. He had a DL on | | | | |
| 4/24/2014 17:58 Torres, Alejandro | El Paso - Gateway | 4 | El Paso | file over 2 yrs. Thet him know how to obtain an ID o Michael Jennings inquired about ways for his 90yo, blind, deaf father to have proper identifications for unfind purposes. Mr. Art Hanary Britisches will fruite have a homehund visit in order to acquire | Doesn't meet ID Policy | 79915 | DL Office | 17 4/24/14 |
| 2/19/2014 16:33 Weems, Amber M | Weatherford | 18 | Parker | or young purposes, ivii. An thenery have use will by to have a noncooning vision or our construction. | General Information | 9809/ | DL Office | 8 2/19/14 |
| | | | | CUSTOMER CAME IN ASKING ABOUT THE VOTING ID HE SAW ON THE TV. I ASKED IF HE HAD ANY OF THE ID FORMS THAT WOULD DISQUALIFY HIM, HE DID NOT. WHEN I TOLD HIM WHAT HE NEEDED HE DID NOT HAVE HIS PROOF OF CITIZENSHIP. HE ALSO SAID HE WAS LOOKING AT | | | | |
| 2/25/2014 16:12 Zalesny, Ashley 2/15/2014 10:15 Petroski, Barbara | Killeen Lake Worth | 68 18 | Bell Tarrant | SOMETHING TH Just needed to register to vote. Had DL. Applicant wanted to vote. Lost his current drivers license. Already had voter registration card. ID | Doesn't meet ID Policy Had other form of ID | 76541 76135 | Dt Office | 9 2/25/14 7 2/15/14 |
| 2/24/2014 15:28 Petroski, Barbara | Lake Worth | 18 | Tarrant | orphosomers. Customor annied for a Taxas State ID instead | General Information | 76135 78596 | DL Office DL Office | 9 2/24/14 9 2/28/14 |
| 2/28/2014 17:10 ramirez, belen 2/27/2014 16:55 Toran, Betty | Opesan | 28 | 000 | Customer came into office did not have proper documents (copy of birth certificate) | Doesn't meet ID Policy | | DL Mobile Station | 9 2/27/14 e |
| 2/11/2014 14:39 Arpero, Claudia 2/24/2014 7:28 Fisher, Cheri 2/15/2014 11:48 Godinez, Cynthia 2/27/2014 9:03 Guillory, Candice | Plano Fort Worth | 18 | Collin Tarrant | Customer calling in to ask how to obtain EIC. Answered questions and then directed to DPS website. Decided to renew TX Permit Had valid Texas DL. | General Information Had other form of ID Had other form of ID Had other form of ID | 75023 76133 | DL Contact Center DL Office DL Office DL Customer Support | 7 2/11/14 8 2/22/14 7 2/15/14 9 2/27/14 |
| 2/18/2014 21:56 Nowlin, Cristina | Rodrigues EXHIBIT NO. 82 | m | REAL | INQUIRE ON THE EXPIRATION DATE OF AN ELECTION CERTIFICATE AND WHAT IS IS USED FOR. | General Information | 78873 | DL Mobile Station | 9/2/2014 1/2:13- 2/cv-00193 |
| | Vim Coibart | | | | | | | |



| 2/24/2014 18:25 Nowlin. Cristina | | m | Real | Customer had a valid TX Driver License and did not wish to disclose her information. She did not want to surrender her License to get an EIC. | Had other form of ID | 78873 | DL Mobile Station | 9 2/24/14 |
|--|--|------------|--------------|--|------------------------|-------|---|--------------------|
| | | | | Alpine #403: Sylvia Vega with tax office called DL office and wanted to know who would be eligible for a voter card, Leandra, CSR, went over policy that if they already had an ID or DL, passport or | | | | |
| 2/21/2014 9:12 Ortega, Carlos Jr | Alpine | 4 | Brewster | other acceptable photo ID, they would not be eligible for Alnine #403 2-00 om: Customer came in office with note that read EIC and Driver License office, like | General Information | 79831 | DL Office | e 2/50/14 e 2: |
| | | | | someone wrote where he needed to go. The customer came in with another person and was | General Information | 79831 | DI Office | 13- |
| 2/25/2014 8:29 Ortega, Carlos Jr | Alpine | 4 | Brewster | needing information on now to obtain at electrons was not awar to local. Alpine 4403 44.50 pm, customer inquiring about Elect. He wanted to know if the Electrad a picture and | | | | cv-C |
| 2/26/2014 13:03 Ortega, Carlos Jr | Alpine | 4 | Brewster | now long it would take to come in and it it was the same as an it, which would be voting purposes only. CSR gave information on how to obtain | General Information | 79831 | DL Office | 9 2/25/14 001 |
| 2/28/2014 16:05 Ortega, Carlos Jr | | 4 | CROCKETT | | Had other form of ID | /6943 | Dr Mobile Station | |
| 7 | 3 | d | | A customer telephoned the Weslaco office inquiring about finding a way to get an ELL mobile unit to the city of Falfurrias. It was explained that the Alice Driver License is scheduled to go to Falfurrias | General Information | 78596 | DL Office | 7 2/12/14 |
| 2/12/2014 11:12 Segundo, Carolina | Weslaco | 70 | Hidalgo | EVERY INDISEASY FROM 9:00 8:00 8:00 P.H. BING MAR. CUSTOMER HAD DE THAT WAS EXPIRED OVER 2 YEARS. HE DID NOT WANT AN ID CARD. HE STATED THAT DE MAINTED AND ELECTION ID HE DID NOT HAVE THE TWO DOCUMENTS WITH FULL | | | | ocun |
| | | | | ADDRESS ON THEM. THE ELECTION ID WAS NOT PROCESSED. HE WENT HOME TO GET THE OTHER | | 1 | 10 PM | ner |
| 3/10/2014 11:06 Seaton, Cheri | Temple | 8 9 | Bell | DOCUMENT F | General Information | 76502 | DL Office | |
| 2/25/2014 15:32 Petersen, Dain | Mission | 8 | Hidalgo | Customer came in to ask about the EIC card but does not qualify due to have a current DL | Doesn't meet ID Policy | 765/2 | DI Office | 2/1/17 |
| 3/7/2014 16:21 Wooten, Charity | Angleton | 28 | Brazoria | CUSTOMER WENT AHEAD AND RENEWED HIS TXDL INSTEAD OF GETTING THE EIC CUSTOMER WAS LINABLE TO BRING IN HER MARRIAGE LICENSE TO SHOW THE DIFFERENCE IN HER | Chose to get ID | 616// | of Office | 17/1/6 |
| | a de la constante de la consta | ac | Drozen a | NAME FROM THE RIGHT CERTIFICATE TO HER SUPPORTING DOCUMENTS | Doesn't meet ID Policy | 77515 | DL Office | |
| 3/7/2014 16:22 Wooten, Charity | Angleton | 0 P | Hidspeth | Applicant requesting information | General Information | 79851 | DL Mobile Station | |
| 2/12/2014 9:11 Balluel, David | | r v | Hudspeth | Applicant requesting information | General Information | 79851 | DL Mobile Station | 2/11/14 |
| 2/12/2014 9:12 Barber, David | | 7 4 | Hudspeth Co. | One inquiry | General Information | 79851 | DL Mobile Station | 7 2/12/14 e |
| 12/12/12 2:10 parts 1:07/21/7 | | | | El Paso Co. Court House with SOS Represetative | | | 84 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 | |
| 2/21/2014 9:12 Barber, David | | 4 | El Paso | One of Ten | Had other form of ID | 79904 | DL Mobile Station | 8 2/20/14 NC |
| | | | | El Paso Co. Court House with SOS Representative | Und other form of I | 70907 | DI Mahile Station | 11 |
| 2/21/2014 9:14 Barber, David | | 4 | El Paso | Two of Ten | Had other form of 1D | 13304 | Dr. Wildlife Stateon | L/1 |
| Signal reduced the observed to | | 4 | FI Paco | El Paso Co. Court nouse with 505 nepresentative. Three of Ten | Had other form of ID | 79904 | DL Mobile Station | 8 2/20/14 |
| Z/ Z1/ Z014 3.13 Dallel, David | | | | El Paso Co. Court House with SOS Represenatative | 4 | 1000 | NA MACKING CO. | L4 PL/06/6 8 |
| 2/21/2014 9:16 Barber, David | | 4 | El Paso | Four of Ten | Had other form of ID | 19904 | The man and the second | |
| 121/2011 Barbor David | | 4 | El Paso | Five of Ten | Had other form of ID | 79904 | DL Mobile Station | 8 2/20/14 X |
| 777 777 777 177 187 187 187 187 187 187 | | | | El Paso Co Court House with SOS Representative | | | | SI |
| 2/21/2014 9:18 Barber, David | | 4 | El Paso | Six of Ten | Had other form of ID | 79904 | DL Mobile Station | 8 2/20/14 |
| | | | | El Paso Co, Court House with SOS Representative | | 40000 | 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | P1/00/1 0 |
| 2/21/2014 9:19 Barber, David | | 4 | El Paso | Seven of Ten | Had other form of ID | /9904 | DL Mobile Station | Pa(|
| | | , | 0 | El Paso Co. Court House with SOS Representative | Had other form of ID | 79904 | DL Mobile Station | 8 2/20/14 O |
| 2/21/2014 9:20 Barber, David | | 4 | EI Paso | El Paso Co. Court House with SOS Representative | | | | |
| 2/21/2014 9:21 Barber David | | 4 | El Paso | Nine of Ten | Had other form of ID | 79904 | DL Mobile Station | 8 2/20/14 O |
| | | | | El Paso Co. court house with SOS Representative | | 10000 | | |
| 2/21/2014 9:22 Barber, David | | 4 | El Paso | Ten of Ten | Had other form of ID | 79904 | DL Mobile station | 8 2/20/14 |
| DEFORMACIONAL PROPERTY PROPERT | | , | 2000 | El Paso Co. Court House with SOS representative | Had other form of ID | 79904 | DL Mobile Station | 8 2/21/14 |
| 2/23/2014 10:51 Barber, David | | 4 | Fireso | One of Tries | | | | |

| | | | | El Daco Co. Court House with SOS representative | | | | 134 134 137 |
|--|------------------------|------|-----------|--|------------------------|-------|---------------------|-------------------|
| thing control on the second on a | | 4 | El Paso | Two of Three | Had other form of ID | 79904 | DL Mobile Station | 8 2/21/14 |
| 2/23/2014 10:33 bdi bei, David | | 3 | | El Paso Co. Court House with SOS representative | 2 (5) (5) | | | 1134144 |
| 100 mm | | 4 | FI Paso | Three of three | Had other form of ID | 79904 | DL Mobile Station | 2/27/14 |
| 2/23/2014 10:54 Barber, David | | | | | Had other form of ID | 76943 | DL Mobile Station | 2/27/14 |
| 2/27/2014 17:17 Barber, David | | 4 . | Crockett | | General Information | 76943 | DL Mobile Station | 2/27/14 |
| 2/27/2014 17:18 Barber, David | | 4 | Crockett | | Had other form of ID | 76351 | DL Mobile Station | 8 2/18/14 |
| 2/18/2014 17:11 Terrell, Dannette | | 2 | archer | | Doorn't moot ID Policy | 76474 | Di Office | 8 2/20/14 |
| 2/20/2014 19:43 Terrell, Dannette | Breckenridge | 2 | Stephens | Did not produce enough identification | Destr's meet ID Bolicy | 75434 | Ol Office | |
| 2/20/2014 19:46 Terrell, Dannette | Breckenridge | 2 | Stephens | DL EXPIRED OVER 2 YEARS AND HAD NO OTHER IDENTIFICATION | Doesn't meet in Policy | 1740/ | | |
| | | u | ARCHER | DID NOT HAVE ALL OF IDENTIFICATION NEEDED BUT DECIDED SHE WANTED TO GET TX ID INSTEAD. | Chose to get ID | | DL Mobile Station | 8 2/20/14 0 |
| 2/20/2014 19:48 Terrell, Dannette | | 1 | | DID NOT HAVE A CERTIFIED BIRTH CERTIFICATE AND FIRST NAME ON OTHER DOCUMENTS DID NOT | | | | |
| | | u | ARCHER | MATCH BIRTH CERTIFICATE NAME | Doesn't meet ID Policy | | DL Mobile Station | 2/24/14 |
| 2/24/2014 16:58 Terrell, Dannette | 14/200 | , 89 | McLennan | Customer wanted information | General Information | 76705 | DL Office | 4/24/14 |
| 4/24/2014 12:39 Jennings, Debbie | 000 | 3 | | customer had question on the hours di office was available for eic. | General Information | | DL Contact Center | 2/20/14 |
| 2/20/2014 11:55 Martinez, Denise | Loon Valley DI Center | 64 | Bexar | asking about renewal of dl | General Information | 78240 | DL Office | |
| 2/8/2014 10:50 Ocnoa, Denise | Ceour Valley Or Centre | 5 | Bound | monoral drivers license information wanted | General Information | 78240 | Dr Office | 2/8/14 |
| 2/12/2014 8:11 Petersen, Dain | Leon Valley Or Center | NO 4 | Boxar | phone call for information about changing address | General Information | 78240 | DL Office | 2/8/14 |
| 2/8/2014 11:27 Ochoa, Denise | reon valley or cellul | Y0 | Devai | Manager Information on Iv | General Information | | DL Customer Support | 2/8/14 |
| 2/8/2014 11:36 Ochoa, Denise | | | | deisons information only | General Information | | DL Contact Center | 2/8/14 |
| 2/8/2014 11:37 Ochoa, Denise | | | | diversities absence information | General Information | | DL Customer Support | |
| 2/8/2014 11:52 Ochoa, Denise | 80 33 | 200 | | Wanting change of dutiess information | General Information | 78240 | Dt Office | 6 2/8/14 |
| 2/8/2014 12:04 Ochoa, Denise | Leon Valley DL Center | 6A | Bexar | address change information wanted | General Information | 78240 | DL Office | 6 2/8/14 81 |
| 2/8/2014 12:42 Ochoa, Denise | Leon Valley DL Center | 6A | Bexar | whating driver testing information | General Information | 78542 | DL Mobile Station | 8 2/18/14 |
| 2/19/2014 8:05 Petersen, Dain | | 3 | Hidalgo | 8 UVH BOURD OF REAL PROPERTY WAS TO UPPER WITH BUILDING THE WA | | | | F |
| | | | | MOBILE EIC UNIT WAS SET UP AT THE UNIVERSITY OF PAN AM FROM THE WESLACE OFFICE. HAD A INQUIRIES FOR GENERAL INFORMATION ON VOTING OR VOTER CARDS AND INFORMATION ON EIC. | | 200 | Di Adalicia Chation | iled |
| nie() nometa 20.0 1000/01/1 | | m | Hidalgo | ALL APPLICANTS HAD A DL/ID. | General Information | 18542 | DE INIGOIRE STATION | t 1 for /2 |
| 2/13/2014 8:00 Petersen, Dani | |) | D | MOBILE EIC UNIT WAS SET UP AT THE UNIVERSITY OF PAN AM FROM THE WESLACO OFFICE. HAD 8 INQUIRIES FOR GENERAL INFORMATION ON VOTING OR VOTER CARDS AND INFORMATION ON EIC. | | 1 | | on 1: |
| 2/10/2014 8:06 Detersen Dain | | m | Hidaigo | ALL APPLICANTS HAD A DL/ID. | General Information | 18542 | DL Woolie Station | |
| (175) 175 175 175 175 175 175 175 175 175 175 | | |) | MOBILE EIC UNIT WAS SET UP AT THE UNIVERSITY OF PAN AM FROM THE WESLACO OFFICE. HAD 8 INQUIRIES FOR GENERAL INFORMATION ON VOTING OR VOTER CARDS AND INFORMATION ON EIC. | | | | 11/1 |
| niell mostorcon Datorcon | | m | Hidalgo | ALL APPLICANTS HAD A DL/ID. | General Information | 78542 | UL Mobile Station | |
| 7/ T3/ 7014 0:07 Letel3en, Jan | | | | MOBILE EIC UNIT WAS SET UP AT THE UNIVERSITY OF PAN AM FROM THE WESLACO OFFICE. HAD 8 | | | | in |
| | | | | INQUIRIES FOR GENERAL INFORMATION ON VOTING OR VOTER CARDS AND INFORMATION ON EIC. | Gonoral Information | 78547 | DL Mobile Station | 8 2/18/14 |
| 2/19/2014 8:07 Petersen, Dain | | m | Hidalgo | ALL APPLICANTS HAD A DL/ID. | | | | KS |
| | | | | MOBILE EIC UNIT WAS SET UP AT THE UNIVERSITY OF PAY ANY TROOM THE WILDERS CONTROL INFORMATION ON EIC. | | | | |
| The state of the s | | C | oplobin | ALL APPLICANTS HAD A DL/ID. | General Information | 78542 | DL Mobile Station | 8 2/18/14 |
| 2/19/2014 8:08 Petersen, Dain | | n | | MOBILE EIC UNIT WAS SET UP AT THE UNIVERSITY OF PAN AM FROM THE WESLACO OFFICE. HAD 8 INQUIRIES FOR GENERAL INFORMATION ON VOTING OR VOTER CARDS AND INFORMATION ON EIC. | | 2000 | Of Adobite Chation | Page |
| 2/19/2014 8:08 Petersen, Dain | | m | Hidalgo | ALL APPLICANTS HAD A DL/ID. | General Information | 7450/ | ער יאונטטור טומנטון | |
| | | | | urements | Doesn't meet ID Policy | 77630 | Dt Office | 8 2/21/14 O |
| 2/24/2014 7:16 Stanley, Debra | Orange | 28 | Orange | on policy and DL-14C. Customer did not have Birth Cerr. | Doesn't meet ID Policy | 77708 | DI Office | 9 2/26/14 🗖 |
| 2/27/2014 7:50 Stanley, Debra | Beaumont | 28 | Jefferson | | General Information | 77708 | DL Office | 4 41/82/2 6 |
| 3/3/2014 8:07 Stanley, Debra | Beaumont | 28 | Jerrerson | | Doesn't meet ID Policy | 77708 | DL Office | 10 3/3/14 |
| 3/4/2014 7:45 Stanley, Debra | Beaumont | 28 | Jefferson | | | | | |

| | | | | Applicant presented photocopy of the birth certificate. Had a previous TX Voter registration card | | | | |
|---|-------------------------|------|---------------|--|------------------------|--------|---------------------|----------------|
| | | | | and an out of state driver license that she did not want to surrender. She already registered online | | 07001 | 20,000 | 10 3/2/14 |
| 3/3/2014 16:21 Silva. Deanna | Leon Valley DL Center | 6A | Bexar | to renew the voter card. | Doesn't meet ID Policy | 78240 | Dr Oilice | 2/2/14 |
| Educad 2007 15:31 15:01 15:01 | Fort Worh DI Center | 18 | Tarrant | Came in to get an EIC - had a valid US Passport. | Had other form of ID | 76120 | DL Uffice | 7/7/14 |
| Z/ZZ/ZOZ4 CONO TOCK CONTRA | Cort Morb Ol Contor | t a | Tarrant | | General Information | 76120 | DL Office | |
| 2/2//2014 9:40 Torres, Deanna | Alice | 9 10 | lim Wells | CUSTOMER INQUIRING DID NOT QUALIFY FOR EIC DUE TO HAVING A VALID TEXAS ID. | Had other form of ID | 78332 | DL Office | 7 2/13/14 2 |
| Z/13/2014 12.23 COBBOTA, EVENCE | | i | | CUSTOMER CAME UP TO THE COUNTER STATING SHE NEEDED AN ID FOR HER HUSBAND TO GO VOTE. AFTER A FEW QUESTIONS, SHE STATED SHE ALSO NEEDED IT FOR OTHER THINGS AND I ADVISED HER THAT THE FLECTION CERTIFICATE CAN NOT BE USED FOR ANY OTHER PURPOSE | | | | 13-cv- |
| | | c | lim Wolle | OTHER THAN VOT | Chose to get ID | 78332 | DL Office | |
| 2/19/2014 10:18 Longoria, Evette | Allice | 0 4 | Dolloc | | Had other form of ID | 75051 | DL Office | |
| 3/1/2014 13:59 Williams, Erika 2/6/2014 12:03 Valenzuela Estella | Glarid Flairic | 4 4 | Concho | Just requested information. | General Information | 76837 | DL Mobile Station | 6 2/3/14 6 |
| (1) | | | | Region 4 Andrews DL office | | | | 3 D |
| 3/4/2014 15:22 Petersen, Dain | Andrews | 4 | Andrews | EIC Inquiry Form would not allow us to enter Region or Office | Doesn't meet ID Policy | 79714 | DL Office | 10 3/4/14 OCUN |
| | | ć | | Customer stated he has residence in two states and would like to vote here in Texas. Customer was | Doesn't meet ID Policy | 75067 | DL Office | 8 2/22/14 nent |
| 2/24/2014 9:54 Anderson, Fannie | Lewisville | 118 | Denton | given the requirements to a voter recommend on the property of | Had other form of ID | 75067 | DL Office | 8 2/22/14 9 |
| 2/24/2014 9:55 Anderson, Fannie | Lewisville | 18 | Denton | CUSTOMER: ISABEL YVONNE LOPEZ | | | | 68-1 |
| | | | | DOB: 11/12/15/5 CHOSE THAT ID WAS FOR ELECTION PURPOSES ONLY. CHOSE TO GET | | | | |
| 2 John Card Carrie Follow | aredo | ۲ | Webb | IDENTIFICATION CARD. | Chose to get ID | 78043 | DL Office | 9 2/26/14 |
| ללימל לחוד שיוד מסורום ו בוואר | | | | Mom called about getting her 19yr old son an EIC card, instead she chose to get him a texas | 6 | 2000 | N 085 | =ile 71/3/14 |
| 2/13/2014 16:30 McFarland, Frankie | Nacogdoches | 28 | Nacogdoches | identification card. Tax office called and snoke to Supervisor Norman to get general information on obtainting an EIC | Chose to get ID | +0.55/ | | |
| | 1 | 90 | Cholby | יבאים | General Information | 75935 | DL Office | 2/11/14 |
| 2/13/2014 16:34 McFarland, Frankle | Center | 2B | Angelina | APPLICANT HAD VALID TX ID IN THE SYSTEM | Had other form of ID | 75904 | DL Office | 3/3/14 |
| 3/3/2014 14:56 McFariand, Frankie | Sort Worth | 1 B | Tarrant | | Had other form of ID | 76133 | DL Office | 3/4/14 |
| 3/4/2014 16:40 Valle, Frances | TOTO MOTO | TO | 71101101 | | General Information | | DL Customer Support | |
| 2/25/2014 12:41 Eveland, Gina | Spring DI Center | 28 | Harris | | General Information | 77379 | DL Office | 2/19/14 |
| 2/13/2014 10:13 nowalu, Gall | Fort Worth | 60 | Tarrant | He ask about the documents needed to get an EIC card | General Information | 76133 | DL Office | 2/22/14 |
| 2/22/2014 11:20 John Son, Owensory | | | Cameron | Client requested general information reference requirements for free EIC card. | General Information | 78520 | DL Mobile Station | |
| 2/19/2014 16:43 Olivo, George 2/19/2014 16:44 Olivo, George | | m | Cameron | | General Information | 78520 | DL Mobile Station | 8 2/19/14 |
| 101701011110111111111111111111111111111 | | | | Brownsville Office- client does not qualify for an free EIC card, because the customer doesn't have | 9 | 00000 | CONTRACTOR IN | X 2/19/14 X |
| 2/19/2014 16:46 Olivo, George | | м | Cameron | the proper Identification policy. | Doesn't meet ID Policy | 07607 | Of Contact Center | 3/4/14 |
| 3/4/2014 15:28 Washington, George | | | | Mrs. Holt called looking for an EIC station in the Temple area for her husband. | Doesn't most ID Policy | 78752 | Dt Office | 4/9/14 |
| 4/9/2014 12:30 Hampton, Heather | Austin - North (Closed) | 68 | Travis | Alturo Crespo came in but only had his voter registration card and no birth certificate. | The ather form of 10 | 75718 | DI Office | 3/1/14 |
| 3/1/2014 10:23 Connor, Jana | Dallas - East | 14 | Dallas | | Canada Information | 75718 | DI Office | 3/1/14 |
| 3/1/2014 11:52 Connor, Jana | Dallas - East | 14 | Dallas | Thought this was a polling place | ocuera morniago | 0176 | | |
| | | | | Zavier Charvie Deandre Strother, DOB 07-09-1995; Wanted EIC for general identification use; was | month of the second | 20292 | DI Office | 17 4/24/14 0 |
| 4/24/2014 11:44 Garcia, Joseph | Waco | 68 | McLennan | advised EIC use was limited to voting purpose only; chose not to get any ID document. | Chose to get ID | 79316 | Dr Office | |
| 2/21/2014 16:06 Triplett, Josie | Brownfield | S | Terry | | Chose to get to | 1 | DI Contact Center | 7 2/12/14 🗛 |
| 2/12/2014 16:46 Mathis, Jackie | | | | customer asked question about EIC | General Information | 75948 | DL Mobile Station | 8 2/18/14 |
| 2/24/2014 11:50 Moore, Jacqueline | | 28 | Sabine County | Request for general information concerning ID documents netged to get circ. | General Information | | DL Contact Center | 9 2/28/14 |
| 2/28/2014 16:07 Matisi, Joshua | Granbury | 18 | Hood | License not eligible, asking about options for identification that could be used for voting | General Information | 76048 | DL Office | 15 4/10/14 |
| 4/ TO/ COLT AVIER 1 WILLIAM 1 | | | | | | | | |

| | | | | | | 04 505 | 1990 | c |
|--|---------------------------------------|---------|------------------|--|--|--------|------------------------|-------------------------|
| 3/1/2014 12:50 Padilla, John | Leon Valley DL Center | 6A | Bexar | Customer called to inquire information on our office hours. | General Information General Information | 78240 | DL Office | 0 |
| 3/1/2014 12:51 Padilla, John | Leon Valley DL Center | 6A | Bexar | Customer's name did not match on DL and voter card. Came in to get EIC with name to match voter | | 100 | 0 0 0 0 | Ca 41/21/6 7 |
| 2/18/2014 8:20 Petersen, Dain | Garland DL Center | TA ; | Dallas | card. Customer will return next business day to change name on DL. | Doesn't meet ID Policy | 75041 | DL Office | 2/22/14 |
| 2/22/2014 12:18 Stevens, Kimberley | Garland DL Center | TA | Dallds | applicant did not have birth certificate, TX DL expired in 2012, will return Monday with residency | | | | 2:1 |
| | | | | docs to apply for TX ID Applicant is an Alzheimer's patient. Her son brought her to get an EIC because he is trying to get her | | 75041 | Office Control | .3-C |
| 3/1/2014 12:35 Stevens, Kimberley | Garland DL Center | 14 | Dallas | SS benefits and they told him | Doesn't meet ID Policy | 75041 | DL Office | |
| 3/1/2014 13:14 Stevens, Kimberley | Garland DL Center | 14 | Dallas | Applicant had record of birth, will be back with birth certificate. Individual did not have any documents on her to obtain EIC card. DL # 08817166 over 2 years | A | | 90 | |
| 2/26/2014 16:57 Sarabia, Leticia | Odessa | 4 | Ector | expired. | Doesn't meet ID Policy | 19/02 | Dr Oillice | |
| elital eleska 25.70 Minchely | Crane | 4 | Crane | Customer wanted and ID to vote and for identification purposes as well and went with ID instead | Chose to get ID | 79731 | DL Office | 9 2/28/14 |
| 4/8/2014 16:37 Sarabia, Leticia | Odessa | 4 | Ector | Customer dI was suspended and customer did not have a birth certificate with him. | Doesn't meet ID Policy | 76528 | DL Office | 3/7/14 |
| 3/7/2014 12:10 Combs, Lee S | Gatesville | 68 | Coryell | | Octicial militarian | | | |
| 2/19/2014 18:04 Gutierrez, Leslie | Zapata | m | Zapata | Printed out information off of Texas.gov web site and issued copies of the DL-14c to 2 customers. | General Information | 78076 | DL Office DL Office | 8 2/19/14 B 2/20/14 UBU |
| 2/20/2014 17:32 Gutierrez, Leslie | Zapata | m | Zapata | COUNTY CLERK CAME IN FOR INFORMATION AND REQUESTED SOME APPLICATIONS. | | | | t 6 |
| 2/28/2014 16:34 Gill, Usa | Beeville | æ | Bee | DID NOT MEET ID POLICY. WAS NOT ABLE TO PROVIDE A BIRTH CERTIFICATE TO GET AN ID. SAID THEY JUST NEEDED IT FOR VOTING. TOLD HER WE STILL NEEDED TO MEET IDENTIFICATION REQUIREMENTS. COMPLETED THIS FORM FOR ALYSASA LUNA/ HRLY EMPLOYEE | Doesn't meet ID Policy | 78102 | DL Office | 68-18 5/58/14 6 |
| 3/26/2014 8:05 Hodge, Lawn Ya | | | | General questions on enclainer essenants coats and coatsons, professional that did not provide the information that he needed: http://www.tagos.state.bx.us/DriverLicense/electionID.htm, cust then argued stating the coatsons of the coatso | General Information | | OL Contact Center | Filed 81/56/14 13 |
| | | | | WAS COMPLETE, CUSTOMER ASKED WHAT SHE NEEDED TO DO TO VOTE AS FAR AS EIC WAS CONCERNED. INFORMED CUSTOMER AT THIS TIME SHE IS NOT ELIGIBLE FOR EIC BECAUSE WE HAVE | | 20334 | n Office | on 13 |
| 2/14/2014 13:45 Hale, Lacy L | Texarkana | 1A | Bowie | ALREADY RENE | Had other form of ID | cocc/ | | |
| 2/27/2014 15:59 Hale, Lacy L | Texarkana | 1A | Bowie | CUSTOMER STATES SHE DIDN'T WANT TO FILL OUT PAPERWORK TO TRANSFER CDL TO TX, BUT WANTS TO VOTE IN TEXAS, SO SHE NEEDS EIC. DID NOT WANT TO SURRENDER AR CDL. | Doesn't meet ID Policy | 75503 | DL Office | 1/14 ii |
| | | | | Customer came into office to apply for an etc Tasked first to intellistication and the presented a valid TX driver license, a valid US passport and a voter card from Laredo. I exaplained to him that | | 78733 | DI Office | J 2/15/14 |
| 2/15/2014 10:42 Lopez, Laura (DLD) | San Antonio - District | 6A | Bexar | he would not qualify for an election certificate by the | Had other form of ID | 78526 | DL Office | 10 3/3/14 CO |
| 3/3/2014 17:35 Lopez, Liza 2/8/2014 12:58 Paz. Lisa | Brownsville San Antonio Pat Booker | 3 6A | Cameron Bexar | Customer and not qualify use to may amount from one. Customer interested in obtaining ID but already has a valid driver license. | Had other form of ID | 78148 | DL Office | 6 2/8/14 |
| | | | | Customer came to PDLC inquiring about Saturday EIC openings on behalf of an 80 y.o Veteran; the Veteran had an issue voting in the election with his current identification. Explained that currently, | | 0330 | Office | Pa(P1/9/% 01 |
| 3/7/2014 7:57 Spencer, Lillian | Pflugerville DL Center | 89 | Travis | we are no longer open on Saturday, but encouraged them t Customer met qualification for EIC but did not have the docuement to prove his citizenship with | General Information | 77530 | or office | 1.4 |
| 2/28/2014 16:38 Pitre, Laura | Baytown | 28 | Harris | him. Stated he would return with docuements but did not. | General Information | 78240 | DL Office | 2/8/14 |
| 2/8/2014 10:53 Palkin, Lisa | Leon Valley DL Center | 6A | Bexar | renewal info | General Information | 78240 | DL Office | 6 2/8/14 |
| 2/8/2014 11:06 Palkin, Lisa | Leon Valley DL Center | 6A | Bexar | renewal into | General Information | 78240 | DL Office | |
| 2/8/2014 11:21 Palkin, Lisa | Leon Valley DL Center | 6A | Bexar | renewal | General Information | 78240 | DL Office | |
| 2/8/2014 11:26 Palkin, Lisa | Leon Valley UL Center | P V | Bexar | CDI exams | General Information | 78240 | DL Office | |
| 2/8/2014 11:52 Palkin, Lisa | Leon Valley DL Center | 6A | Sexar | questions | General Information | 78240 | DL Office | 6 2/8/14 |
| 2/8/2014 12:03 Palkin, ulsa | לבחו ישובל כר בניייי | | 1 | | | | | |

| | I Confer | 44 | Bexar | address change | General Information | | DL Office | 6 2/8/14 |
|------------------------------------|-------------------------|-----|--|--|------------------------|-------|-------------------|-------------------------------|
| 2/8/2014 12:06 Palkin, Lisa | reon valley or center | | Despir | or incomment | Had other form of ID | 78240 | DL Office | 2/8/14 |
| 2/8/2014 12:22 Pałkin, Lisa | Leon Valley UL Center | 1 × | Boxar | loamper cl | Had other form of ID | 78240 | DL Office | 2/8/14 |
| 2/8/2014 13:59 Palkin, Lisa | Leon Valley DL Center | 40 | Boxar | | General Information | 78240 | DL Office | 3/1/14 |
| 3/1/2014 10:29 Palkin, Lisa | Leon Valley Dr Center | 2 4 | Bexar | lost license plate | General Information | 78240 | DL Office | |
| 3/1/2014 10:30 Paikin, Lisa | Leon Valley of Contor | 5 4 | Boxor | Ost license | General Information | 78240 | DL Office | 3/1/14 |
| 3/1/2014 10:33 Palkin, Lisa | Leon Valley Di Center | 64 | Bexar | wanted permit | General Information | 78240 | DL Office | 13 |
| 3/1/2014 10:41 Palkin, LISA | record valley of Contor | . 6 | Beyar | currhardes | General Information | 78240 | DL OTFICE | 7/1/5 |
| 3/1/2014 11:06 Palkin, Usa | Leon Valley Or Center | 2 4 | Bexar | Selections | General Information | 78240 | DL Office | |
| 3/1/2014 11:10 Palkin, Lisa | Leon Valley Or Center | 5 | a de la constante de la consta | ANE | General Information | 78240 | DL Office | 5/1/14 |
| 3/1/2014 11:42 Palkin, Lisa | Leon Valley UL Center | V S | Bexal | AUC. | General Information | 78240 | DL Office | 3/1/14 |
| 3/1/2014 12:38 Palkin, Lisa | Leon Valley DL Center | ρA | Bexal | מחס מואבו וויכוואר | General Information | 78240 | DI Office | 3/1/14 |
| 3/1/2014 12:48 Palkin, Lisa | Leon Valley DL Center | PA9 | Bexar | active miltary ood! | General Information | 78240 | DI Office | 3/1/14 |
| 3/1/2014 12:50 Palkin, Lisa | Leon Valley DL Center | 6A | Bexar | walk in for renewal | General Information | 78240 | DL Office | 3/1/14 |
| 3/1/2014 12:51 Palkin, Lisa | Leon Valley DL Center | 6A | Bexar | DL books walk-in | General Information | 78240 | DL Office | 9 3/1/14 |
| 3/1/2014 13:43 Palkin, Lisa | Leon Valley DL Center | 6A | Bexar | DL books | General Information | 78240 | DL Office | 3/1/14 |
| 3/1/2014 13:55 Palkin, Lisa | Leon Valley DL Center | 6A | Bexar | renewal | | | | un |
| | | | | Customer called and wanted to know what were the id cards a person can get if they dont have a di | | | | nent |
| | | | | | | | Control Control | 66 41/61/6 7 |
| equel sorror 20.01 At 0001,011 | | | | advised caller that would be EIC. This is not for identification purposes, its only used for voting | General Information | 96666 | DL CONTACT CENTER | |
| 2/12/2014 14:23 TOTICS, CAULE | H. | 28 | Harris | | Had other form of IU | 1/330 | Dr Oille | 10/1 |
| 2/10/2014 14:19 Williams, Loretha | Pigura | 2 | 2 | Customer had an expired DL and elected to return during normal business hours to renew his driver | Had other form of ID | 77029 | DL Office | 8 2/22/14 |
| 2/24/2014 7:43 Derokey, Mona | Houston - Tidwell | 28 | Harris | license. CUSTOMER WANTED INFORMATION AS TO WHO IS ELIGIBLE TO OBTAIN AN ELECTION CARD AND | 100 | | | Fil |
| | | c | Hidalan | WHAT IS THE PROCESS. | General Information | 78596 | DL Office | |
| 2/25/2014 15:32 Petersen, Dain | Wesiaco | n | | CUSTOMER LOST HER ID THAT HAD AN INDEF. EXP. DATE. SHE WAS INFORMED SHE COULD APPLY FOR AN ELECTION CARD BUT WOULD HAVE TO CANCEL HER ID. CUSTOMER CHOSED TO GET A | Had other form of ID | 78596 | DL Office | 18 4/29/14 OD |
| 4/29/2014 11:07 Guerra, Margarita | Weslaco | 3 | Hidalgo | DUPLICATE OF HER ID. | General Information | 78596 | DL Office | 7 2/15/14 |
| 2/15/2014 13:52 Gutierrez, Monique | Weslaco | т | Hidalgo | Two customers walked in and asked why the office was open 1. Didn't present valid birth certificate | | | | /11 |
| | | | | 2. Question regarding driving appointment | General Information | 78542 | DL Office | 8 2/22/14 |
| 2/22/2014 13:52 Gutierrez, Monique | Edinburg | m | Hidalgo | 3. Question on driver license renewal | | | | |
| 175/2014 15:32 Potercen Dain | Edinburg | т | Hidalgo | Applicant inquired on obtaining an Election Certificate, but he had a current driving permit. | Had other form of ID | 78542 | DL Office | 7 2/14/14 |
| 100,000 | | | | RICHARD GRAVES INQUIRED ABOUT ELECTION CERTIFICATE. HE DID NOT MEET ID POLICY AS HE DID | General Information | 78332 | DL Office | 9 2/24/14 X |
| 2/24/2014 15:58 Ruiz, Melba | Alice | CT. | Jim Wells | NOT HAVE A BINTH CENTIFICATE. | Had other form of ID | 76133 | DL Office | |
| 2/18/2014 13:18 Carlstrom, Nils | Fort Worth | 18 | Tarrant | | Doesn't meet ID Policy | 76133 | DL Office | 11 3/11/14 |
| 3/11/2014 15:56 Carlstrom, Nils | Fort Worth | 18 | Tarrant | Did not have birth certificate Name of Customer: Betina-Sari Ochoa Garcia Date of Birth: D6/03/1988 TX ID No.: 24619713 | | | | Page 6 |
| | į | r | r) creek | Customer inquired for an EIC; after record search, customer did have a TX ID in the system that was | Chose to get ID | 78839 | DL Office | of 14 0f 14 8 5/161/2 8 |
| 2/19/2014 10:39 Camarillo, Norma | Crystal City | n . | pipapy | באחובת הגבו היים כם כולים | | | | 4 |
| | | | | | | | | |

| Cas | e 2:13-cv- | | | Do | | | | | | | | | | | 11 | /14 ir | ı TX | SD | | age | 7 0 | | t | 14 |
|---|--|--|--|---|---|---------------------|---------------------|--|-----------------|--|---|---|---|---|--------------------------------|--|----------------|---|--|--|---|--|---|------------------------------|
| | 16 4/16/14 | 8 2/18/14 | 8 2/20/14 | 7 2/13/14 | 7 2/15/14 | 7 2/15/14 | 7 2/15/14 | | | 7 2/10/14 | 7 2/13/14 | | | 10 3/4/14 10 3/4/14 | | | | | 10 3/4/14 | 8 2/19/14 | 7 2/15/14 | | 15 4/10/14 | 7 2/15/14 |
| | н | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | - - | | | | | J. C | | | | | |
| | ice fice | | fice | fice | fice | fice | fice | fice | fice | DL Contact Center | d. | flice | DL Contact Center | DL Contact Center DL Contact Center | | | | | DL Contact Center | DL Office | OI Office | | DL Office | DL Office |
| | DL Office | | DL Office | | DI Office | | | DL Office | | | OI Office | | | 010 | | | | | 010 | | | | | |
| | 78839 | 78542 | 78596 | | 76016 | 76016 | 76016 | 76016 | | | 70707 | 78596 | | | | | | | | cy 75165 | 78201 | | 76048 | 75007 |
| | General Information General Information | General Information | Doesn't meet ID Policy | General Information | General Information | General Information | General Information | Had other form of ID | Chose to get 10 | General Information | () go | Had other form of ID | Had other form of ID | General Information General Information | | | | | General Information | Doesn't meet ID Policy | Ol to many form of 10 | | Chose to get ID | Had other form of ID |
| Name of Customer Inquiring: Martina Delgado Name of Customer's Son: Herman Delgado, Jr. DOB: 04/30/1993 | Today, April 16th, at 3:10 p.m., Mrs. Martina Delgado visited our office to inquire only on the requirements necessary to apply for an EIC for her CUSTOMER CAME TO THE WESLACO DRIVER LICENSE OFFICE INQUIRING ON HOW TO REGISTER TO VOTE. THEY INQUIRED ON THE ELECTION CERTIFICATE REQUIREMENTS. THE APPLICANT HAD A TEXAS ID | MOBILE EIC UNIT WAS SET UP AT THE UNIVERSITY OF PAN AM FROM THE WESLACO OFFICE. HAD 8 INQUIRIES FOR GENERAL INFORMATION ON VOTING OR VOTER CARDS AND INFORMATION ON EIC. ALL APPLICANTS HAD A DL/ID. | Applicant was inquiring about EIC. At this time she did not have all the required documents to issue | the EIC. Applicant was missing the birth certificate. Phone inquiry for general information regarding issuance of an EIC | | | | | | Applicant came in for EIC, no birth certificate. Customer asked question about obtaining EIC. Answered question and directed them to DPS web | site. Mrs. Jeanette Tafolla currently has a valid TX ID 28045510 and valid TX DL 10296449. She was | informed both of those documents are valid for voting purposes. | CUSTOMER INQUIRED ABOUT ELECTION CARD. HE ALREADY HAD A VALID IX DL | | | Customer called to see if son could obtain an Election Card at the Weslaco DL office. | l advised yes. | Customer also asked if card would be received that day. | Ladvised no. However, son would receive a temporary EIC. Lalso advised that the card if fo | birth certificate for proof of identity. I printed the information available on "How to Apply" and the | gentleman was very upset that he did not have what he hee Customer wanted a comment she heard Customer wanted a Voter Registration Card not an EIC. She misunderstood a comment she heard | concerning what is needed in order to vote. Customer came in and wanted to get an election certificate because he had his license taken away. | that if he wanted an Election Certificate that it would that if he wanted an election Certificate that it would | |
| | Zavala | Hidalao | Dida Bo | Hidalgo | Tarrant | Tarrant | Tarrant | Tarrant | Tarrant | Harris | | Hidalgo | Hidalgo | | | | | | | | Ellis | Bexar | Hood | Dallas |
| | m n | . n | n | നസ | 18 | 18 | 18 | 18 | 18 | 28 | | 3 | m | | | | | | | | 18 | P9 | 18 | 14 |
| | Crystal City | C. d. c. house | Edinburg | Weslaco | Arlington | Arlington | Arlington | Arlington | Arlington | Humble | | Weslaco | Weslaco | | | | | | | | Waxahachie | San Antonio - Babcock | Granbury | Carrollton |
| | 4/16/2014 15:34 Camarillo, Norma | 2/10/2014 14:08 Delgado, Noemi | 2/25/2014 15:32 Petersen, Dain | 2/25/2014 15:33 Petersen, Dain | 2/13/2014 16:56 Martinez, valua 2/15/2014 10:22 McHolland-Ward, Nathan J | | | 2/15/2014 12:16 McHolland-Ward, Nathan J | | 3/1/2014 10:57 Thomas, Nancy (DLD) | 2/10/2014 15:28 Davis, Petrice | 2/25/2014 15:33 Petersen, Dain | 3/10/2014 14:12 Lane, Priscilla | 2/12/2014 11:20 Salinas, Patricia H 3/4/2014 11:42 Turnage, Pamela | 3/4/2014 11:43 Turnage, rameia | | | | 3/4/2014 11:45 Turnage, Pamela | | 2/19/2014 13:26 Bolton, Ronna | 2/15/2014 13:26 Cook, Richard (DLD) | 4/10/2014 16:51 Beck, Rachel | 2/15/2014 14:09 Meade, Kevin |

| | 204 | , K | of lie | Did not have all necessary documents to meet I.D. requirements. Will try to come back again later. | Doesn't meet ID Policy | 75007 | DL Office | 8 2/22/14 |
|--|--|----------|---------|--|--|-------|-------------------|---------------------|
| 2/22/2014 14:07 IMEAGE, REVIN | Carlonion | Y Y F | Dallas | Individual inquired but had a valid Of in the system. | Had other form of ID | 75104 | DL Office | 8 2/22/14 |
| 2/22/2014 14:09 Meade, Kevin 2/22/2014 14:09 Meade, Kevin | Cedar Hill | T Y | Dallas | Individual called the office to inquire on general information to get an EIC. | General Information | 75104 | DL Office | 8 2/22/14 S |
| The state of the s | Dallac Fact | 10 | Dallac | After further discussions with the customer, the individual decided it would be dest to have the ID instead of the FIC. | Chose to get ID | 75218 | DL Office | 9 2/26/14 0 |
| 2/2//2014 0:40 INTEGRE, NEVILL | 200 | 5 | | Customer (Jose Sanchez) did not have birth certificate or US Passport, therefore did not meet ID | | | 77 | , 270070 |
| 2/20/2014 18:11 Najar, Ruben | | 3 | Brooks | policy. | Doesn't meet ID Policy | 78355 | DL Mobile Station | 2/20/14 |
| 2/20/2014 18:16 Najar, Ruben | | ж | Brooks | Customer did not bring any documents with him. | Doesn't meet ID Policy | 78355 | DL Mobile Station | 2/20/14 |
| 2/24/2014 15:28 Naiar, Ruben | | 3 | BROOKS | D NOT MEET ID POL | Doesn't meet ID Policy | 78355 | DL Mobile Station | 2/21/14 |
| 2/24/2014 15:29 Naiar Ruben | | m | BROOKS | CUSTOMER REQUESTED VOTING ID CARD, HOWEVER DID NOT NEET ID POLICY. | Doesn't meet ID Policy | 78355 | DL Mobile Station | 2/21/14 |
| 2/24/2014 15:31 Najar. Ruben | | m | BROOKS | CUSTOMER REQUESTED PHOTO ID FOR VOTING, BUT DID NOT MEET ID POLICY. | Doesn't meet ID Policy | 78355 | | 2/21/14 |
| 2/27/2014 17:17 Rangel, Rosangelica | | m | | Customer came set information as how to set a FIC. Was missing docments so would be coming | General Information | | DL Mobile Station | 9 2/27/14 |
| 3/3/2014 17:11 Rangel, Rosangelica | Laredo | m | Webb | back. | General Information | 78043 | DL Office | 10 3/3/14 00 |
| 3/28/2014 18.23 Datarean Daja | Westaco | | Hidaleo | applicant was applying for a texas dI and inquired about obtaining an EIC as well. when explained he could use his DL to vote he opted to complete DL application process and not obtain and EIC | Chose to get ID | 78596 | DL Office | 3 1/15/14 am |
| ל בין | | | | lwy, from the City of Cleburne, called inquiring on the procedures of obtaining an Election Certificate for a customer who had a expired out of state identification and a Texas Voter Registration Card. | | | | |
| 5/1/2014 14:18 West, Rachel | Cleburne | 18 | Johnson | Information was conveyed along with directions to th Customer came into the office to inquire about getting an EIC as a second form of identification. He | General Information | 76033 | DL Office | |
| 4/29/2014 17:38 Edwards. Sheila | El Paso - Gateway | 4 | El Paso | did not qualify due to the fact that he has a valid Texas ID. | | 79915 | Dr Office | |
| 2/25/2014 15:33 Petersen, Dain | Mission | 33 | Hidalgo | | Had other form of ID | 78572 | DL Office | 2/13/14 |
| 2/28/2014 8:33 Gonzalez, Sonia | Mission | m | Hidalgo | | Doesn't meet ID Policy | 7/58/ | DL Omice | |
| | | | | I need to renew my ID to vote. ***can anniv for an EIC in the DPC office*** | General Information | | DL Contact Center | 7 2/14/14 D |
| 2/14/2014 11:02 Sonzalez, San Juanita | | | | כמון מלולול זכן מון כול זון ייוב כול סיווכל | | | | on |
| | | | | Roxanne Martinez from Webb Co elections office 956-523-4048 Q: How can we determine if the paper temporary permit is authentic from the DL office? A few customers had temps with blue signatures and some in red from the Laredo office. A: Twically they are | General Information | | DL Contact Center | 11/11/1 |
| 2/21/2014 11:34 Hernandez, Suzanna 2/10/2014 16:51 Nuncio Samantha | | | | CUSTOMER ASKED QUESTION ABOUT OBTAINING EIC. | General Information | | DL Contact Center | 2/10/14 |
| 2/27/2014 9:21 Nuncio, Samantha | | | | CAN MY BROTHER GET AN EIC IF HE DOESNT HAVE A VALID ID RIGHT NOW FOR VOTING? | | 1 | DL Contact Center | 9 2/27/14 U |
| 2/25/2014 15:33 Petersen, Dain | Mission | 33 | Hidalgo | Asked about getting one for his son | General Information | 7/58/ | DL Office | 41/41/2 |
| 2/25/2014 15:33 Petersen, Dain | Mission | м | Hidalgo | Applicant came in to try to renew his DL. No EIC inquiries | General Information | 78572 | UL Office | X 41/5/17 0 |
| 3/1/2014 13:47 Obregon, Susana | Mission | м | Hidalgo | No inquiries today Karen Paris Williamson DL#07853531 | General Information | 7/68/ | | # 1 / /c |
| September 1.50 Objilline Version | Stockoovilla | ä | d ter | DL expired over two years Did not have proper ID documents | Doesn't meet ID Policy | 76401 | DL Office | 2/18/14 |
| 2/28/2014 16:33 Phillips, Yvonne | Cleburne | 18 | Johnson | Had DL on file and waiting for occupational license. Opted for identification card REGION 3 | Had other form of ID | 76033 | | 9 2/28/14 8 |
| | | | | UVALDE DI. OFFICE | | | | of 14 |
| 3/4/2014 15:21 Petersen, Dain | Uvalde | ж | Uvalde | PERSON CALLED TO INQUIRE ABOUT EIC ON BEHALF OF ANOTHER PERSON. HOWEVER, AFTER REVIEWING REQUIREMENTS, ETC. PERSON JUST NEEDED TO REPLACE THEIR DL. | Had other form of ID | 78801 | DL Office | 3/4/14 |
| 2/18/2014 13:17 Turner, Shelli 2/28/2014 13:55 Turner, Shelli | Austin - South Congress Austin - South Congress | 68 68 | Travis | | Had other form of ID Had other form of ID | 78745 | DL Office | |

| Doesn't meet ID Policy 75862 D. Unboile Station 8 And other form of ID 75862 D. Unboile Station 8 Had other form of ID 75862 D. Unboile Station 8 Bad other form of ID 75862 D. Unboile Station 8 Bad other form of ID 75862 D. Unboile Station 8 Bad other form of ID 75862 D. Unboile Station 8 Boesn't meet ID Policy 75362 D. Unfice 9 CTON CARD. Had other form of ID 76033 D. Unfice 9 CTON CARD. Had other form of ID 76033 D. Unfice 9 CTON CARD. Had other form of ID 76033 D. Unfice 9 General Information 76033 D. Unfice 9 Boesn't meet ID Policy 78413 D. Unfice 9 General Information 76033 D. Unfice 9 Boesn't meet ID Policy 78401 D. Unfice 9 Doesn't meet ID Policy 78401 D. Unfice 9 Doesn't meet ID Policy 78401 D. | Duri San Antonio - District 6A Bexar was | Duri | During a search in DLS, it was discovered that he had a Texas Identification card valid until 2018 and was not eligible for an EIC. Customer's father becam | Had other form of ID | 78223 | DL Office | |
|--|---|--|---|------------------------|-------|--------------------|-------------|
| House, the continuent of the | 7BINITA | District District Control of the Con | | Had other form of ID | 75862 | DL Mobile Station | 2/19/14 |
| Had other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 75862 D. Wobile Station B and other form of 10 76735 D. Office D. Wobile Station B and other form of 10 76735 D. Office D. Wobile Station B and other form of 10 76735 D. Office D. Wobile Station Doesn't meet 10 Policy 7507 D. Office D. Wobile Station D. Office D. Office D. Wobile Station D. Office D. Office D. Office D. Wobile Station D. Office D. Offic | | | | Doesn't meet ID Policy | 75862 | DL Mobile Station | 2/19/14 |
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| meninto the Tyler not eligible for the Doesn't meet ID Policy 75707 DL Office 10 Had other form of ID 76705 DL Office 10 Had other form of ID 76053 DL Office 10 Had other form of ID 76053 DL Office 10 General Information 78237 DL Mobile Station 10 General Information 78240 DL Office 10 General Information 78541 DL Office 10 General Information 78541 DL Office 10 General Information 78541 DL Office 10 General Information 78542 DL Office 10 General Information 78542 DL Office 10 General Information 78542 DL Office 10 General Information 78553 DL Office 10 General Information 785541 DL Office 10 General Information 785541 DL Office 10 General Information 785541 DL Office 10 General Informat | Austin | Had valid Driver | License | Had other form of ID | 77418 | DL Mobile Station | 2/20/14 |
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| Had other form of ID 76735 DL Office 9 Had other form of ID 76053 DL Office 9 Had other form of ID 76053 DL Office 9 Had other form of ID 76053 DL Office 9 General Information 78237 DL Mobile Station 9 General Information 78237 DL Mobile Station 9 Had other form of ID 78240 DL Office 9 Idea passports, valid 5 Sed as well. She General Information 76541 DL Office 8 General Information 76541 DL Office 8 General Information 76541 DL Office 9 General Information 76553 DL Office 7 Had other form of ID 76053 DL Office 7 Had other fo | office. The applica | office. The applica | nts name was Gore, Lucille Amanda DOB 02/05/1981. She was not eligible for the | | 20735 | Office Control | 2/7/14 |
| Had other form of 1D 765/35 DL Office 9 Had other form of 1D 76053 DL Office 9 Had other form of 1D 76053 DL Office 9 General Information 76053 DL Office 9 General Information 76053 DL Office 9 General Information 78237 DL Mobile Station 78237 DL Mobile Station 9 Had other form of 1D 78240 DL Office 9 General Information 78237 DL Mobile Station 14 Had other form of 1D 78240 DL Office 8 Indeed 1D Policy 78148 DL Office 8 Indeed 1D Policy 78401 DL Mobile Station 8 General Information 76541 DL Office 8 General Information 76541 DL Office 8 General Information 76541 DL Office 9 Had other form of 1D 78542 DL Office 7 General Information 76053 DL Office 7 Had other form of 1D 76053 DL Office 7 Had other form of 1D 76053 DL Office 7 Had other form of 1D 76053 DL Office 7 Had other form of 1D 76053 DL Office 7 | 1A Smith EIC because she h | EIC because she ha | ad no birth certificate and only one su | Doesn't meet ID Policy | 10161 | OL OILLE | 2/2/14 |
| Had other form of ID 78043 DL Office Had other form of ID 76053 DL Office Had other form of ID 76053 DL Office General Information 76053 DL Office General Information 78237 DL Mobile Station General Information 78237 DL Mobile Station General Information 78237 DL Mobile Station General Information 78237 DL Office d an expired TXDL (exp 12/13) and to drive and only need Doesn't meet ID Policy 78148 DL Office S. They do not hold passports, valid Interested as well. She General Information 76541 DL Office B. They do not hold passports, valid The documents ready for a regular They do not hold passports aregular They do the double there form of life and the form of life aregula | 6B McLennan customer reques | customer reques | ted voter ID card, but had military ID and voter registration card. | Had other form of ID | 76705 | UL UMICE | 11/5/6 |
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| S Passport, and therefore did not qualify for a EiC. S passport, and therefore did not qualify for a EiC. S passport, and therefore did not qualify for a EiC. By for an election certificate. He only had an expired TXDL (exp 12/13) and General Information 78237 DL Mobile Station 9 Cancer. He stated that he no longer wishes to drive and only need 100 points are stated that he no longer wishes to drive and only need 100 points. They do not hold passports, valid 3 General Information 76541 DL Office 8 General Information 78542 DL Office 7 7 General Information 76541 DL Office 7 7 General Information 76543 DL Office 7 7 General Information 76553 DL Office 7 7 7 General Information 76553 DL Office 7 7 7 6553 DL Office 7 7 7 7 6553 DL Office 7 7 7 7 6553 DL Office 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 | 18 Tarrant | | | General Information | 10000 | Or Office | 7/1/2 |
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| S Passport, and therefore did not qualify for a EIC. S Passport, and therefore did not qualify for a EIC. S Passport, and therefore did not qualify for a EIC. S Passport, and therefore did not qualify for a EIC. Had other form of ID 78240 DL Office Had other form of ID 78240 DL Office Table (stated that he no longer wishes to drive and only need as tested that he no longer wishes to drive and only need as tested that he no longer wishes to drive and only need as tested that he no longer wishes to drive and only need as tested that he no longer wishes to drive and only need as tested that the certificate about a EIC for her parents. They do not hold passports, valid sked for 10 applications as she has church members interesed as well. She about a box to tested the IDs to vote in a pock of birth certificate and they were waiting for the abirth cert. They had all the documents ready for a regular that cert. They had all the documents ready for a regular that cert. They had all the documents ready for a regular and they were waiting for the grant linformation and the son's last name was incorrect and they were waiting for the formation. Advised them the General Information are son's last name was incorrect and they were waiting for the formation and the form of ID 76053 DL Office are provided them the formation and the formation are formation and the forma | Tarrant | | | General Information | 50007 | Dr Oille | 7/19/10 |
| S Passport, and therefore did not qualify for a EIC. S Passport, and therefore did not qualify for a EIC. Had other form of ID 78240 DL Office 14 DL Office 14 DL Office 2 DL Office 2 DL Office 3 DL Office 4 DL | 6A Bexar Asked about the | Asked about the | ne EIC program. | General Information | 18237 | Dr. Mobile Station | 11/02/2 |
| Had other form of ID 78240 DL Office Doesn't meet ID Policy 78148 DL Office 8 General Information 76541 DL Office 7 General Information 78542 DL Office 9 General Information 78542 DL Office 9 Had other form of ID 76053 DL Office 7 Had other form of ID 76053 DL Office 7 | 6A Bexar Asked what an | Asked what an | EIC was. | General Information | 18791 | DL Mobile station | 4170777 |
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| General Information 76541 DL Office 7 Doesn't meet ID Policy 78401 DL Mobile Station 8 General Information 78542 DL Office 9 General Information 76053 DL Office 7 Had other form of ID 76053 DL Office 7 | San Antonio Pat Booker 6A Bexar identification to vo | identification to vo | te. He stated he would return with the certif | Doesn't meet ID Policy | /8148 | DL OIIKE | 61/01/7 |
| General Information 78542 DL Office 9 General Information 76053 DL Office 7 Had other form of ID 76053 DL Office 7 | | Customer came in as Texas IDs or DLs. She | king about how to obtain EIC for her parents. They do not hold passports, valid s asked for 10 applications as she has church members interesed as well. She | | 76541 | DI Office | 2/13/14 |
| Docsoft meet ID Policy 70401 DL Office General Information 76053 DL Office 7 Had other form of ID 76053 DL Office 7 | 8 Bell | stated they would | probably be in to get the IDs to vote in | General micrimation | 70401 | O Mohilo Station | 2/18/14 |
| General Information 78542 DL Office 9 76053 DL Office 7 General Information 76053 DL Office 7 Had other form of ID 76053 DL Office 7 | 3 Nueces cust presented photo Mother and son came TX ID: except that on | cust presented photo Mother and son came TX ID, except, that or | copy of birth certificate into DPS asking about a EIC. They had all the documents ready for a regular into DPS asking about a EIC. They had all the documents ready for a regular the birth cert, the son's last name was incorrect and they were waiting for the | | /8401 | UL Widdie Station | h1 /01 /7 |
| 76053 DL Office 7 General Information 76053 DL Office 7 Had other form of ID 76053 DL Office 7 | tipolity and collection | now hirth cart t | o arrive from Austin Advised them the | | 78542 | DL Office | 2/27/14 |
| 76053 DL Office 7 | Total | TO WORK AND IN COLUMN TO A COL | | | 76053 | DL Office | 7 2/15/14 |
| 76053 DL Office 7 | 1B larrant | | | General Information | 76053 | DL Office | 7 2/15/14 |
| | | | | Had other form of ID | 76053 | DL Office | 7 2/15/14 |
| | 18 larrant | | | | | | |

Christopher Munoz came into the office with his father seeking to obtain an Election Certificate.

| 2/15/2014 12:33 Loaiza, Wilmer | Hurst | 18 | Tarrant | | General Information | 76053 | DL Office | 7 2/15/14 |
|----------------------------------|-------------|----|----------|---|----------------------|-------|---------------------|--------------|
| 2/15/2014 12:33 Loaiza, Wilmer | Hurst | 18 | Tarrant | General information inquired. Renewal of DL | General Information | 76053 | DL Office | |
| 2/15/2014 12:34 Loaiza, Wilmer | Hurst | 18 | Tarrant | Customer inquired ID renewal. | General Information | 76053 | DL Office | |
| 2/15/2014 12:35 Loaiza, Wilmer | Hurst | 18 | Tarrant | Applicant inquired for a duplicate DL | General Information | 76053 | DL Office | 7 2/15/14 SE |
| 2/22/2014 13:14 Loaiza, Wilmer | Hurst | 18 | Tarrant | renewał of license | Had other form of ID | 76053 | DL Office | ٠. |
| 5/5/2014 11:45 Patrolia, Wendi | | | | customer called to see what to take in with them for an elections certificate. | | | DL Customer Support | 0 |
| 2/14/2014 9:14 Schmidt, Wendy | Hempstead | 2A | Waller | | General Information | 77445 | DL Office | 7 2/12/14 |
| 2/21/2014 16:21 Anzures, Yesenia | Denver City | 2 | Yoakum | | Chose to get ID | 79323 | DL Office | |
| 4/22/2014 9:21 Cardenas, Yvette | | | | | Had other form of ID | | DL Office | |
| 3/4/2014 15:18 Petersen, Dain | Eagle Pass | м | Maverick | ONLY INQUIRED ON GENERAL INFORMATION ON HOW TO ACQUIRE AN EIC IDYG16049 STATION 413 | General Information | 78852 | DL Office | 10 3/3/14 00 |
| | | | | | | | | |

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| | | Rodriguoz |
| | | EXHIBIT NO. |
| 25,521.2 25,521.2 25,520 | | Kim Seibert |
| ESSESSE SESSESSES | | |

| 78543 | 79424 | 15402 | 75.204 | 75075 | 15067 | 16021 | 15251 | 75189 | N5443 | 77.544 | P5834 | 76.520 | | | | | | | | | | | | | | | | | | | | | | | | _ | | K | (in | 1 3 | Se | ib | er | _ | |) | | | | | | | | | | | | | | |
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| Dates | Daval | Ouvai | Drawel | Charles | Venedu | - Transport | 10.00 | Hidalgo | lacrard | Harris | Mayerick | Bexar | Dallas | Dallas | Dallas | Brooks | Numbers | Brooks | LaSalle | LaSalle | Ten Hogg | Elon mil | Bon Hogg | Blow Hogg | Webb | Bloss wer | But Hogg | Short mit | Blow to the | Higher Park | Harris | Hidalgo | Numeros | I FAVIS. | Trimity | Irrinty | Harris | 1111 | His | Mephens | Crimes | larrars | Bezar | |
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| 4/1/14 Peterson, Dain | 2/3/14 Permer 1, Lake | 3/38/14 Vaccious Subsection | ay any to western a series | 3/3/14 Vaulue? | 3/6/14 FOWIET, CYNTHIA (LRS) | S/4/14 LOWIET, LYNENA (LRS) | 2/25/14 Petersen, Dain | 3/6/14 Vasquez, Esther | 3/3/14 Valquez, Esther | 376/14 Couler Conthia (185) | 4774 Selection Care | Willia Petersen Dan | Brillia Detector Char | 2/27/14 Vacquer 4 they | March of the Constitution of Landburg of 1963 | ALCOHOL: COMMENT AND | PUBLISH Condex Combine (1965) | 2/40/14 Comber Continue (195) | A/174 Peterson Dain | 2736/14 Vacquer 5 sher | 2/26/14 Varguez Esther | 2726/14 Vanquez, Futher | 3/4/14 Vasquez, Esther | 2/27/14 Vasquer, Esther | 3/11/14 Petersen, Dam | 3/11/14 Petersen, Dain | 3/11/14 Petersen, Dain | 3/11/14 Petersen, Dain | 3/11/14 Petersen, Dain | 2/25/14 Petersen, Dain | 2/28/14 Marchael Labor | All 154 Petersen Dain | ATATA VACALLEY 1 CENTER | 2/21/14 Cowder, Cynthia (LRS) | 2/26/14 Fowler, Cynthia (185) | 2/24/14 Foader, Conthus (LRS) | 2/21/14 touster, Conthia (185) | 2/24/14 (cyalet, Cynthia (185) | 2/26/14 Vasquez, Esther | 2/30/14 Fowler, Cynthia (LIS) | 2/26/14 Vacquer, Futher | 2/27/14 Vatasier, Esther | Af1/14 Defenses Chan | |
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Case 2:13-cv-00193 Document 668-18 Filed on 11/11/14 in TXSD Page 14 of 14 9/2/2014

2:13-cv-00193

PL393

From:

Rodriguez, Tony

To:

Barber, David; Bergman, Kathy; Berkley, Johnnie; Garcia, Joseph; Hubbard, Barbara; Hunter, Stephanie; Muniz, Barbara; Segundo, Carolina; Silva, Samuel; Carter, Thomas; Valdez, Tomas;

Valenzuela, Estella; Wells, Charles; Winkley, Salestus

Watkins, Paul; Bell, Stephen; Murphy, Kathleen

CC: Sent:

8/28/2013 1:33:13 PM

Subject:

EIC Reporting information Requirements

Folks,

EICs are becoming a big deal now and the information requirements are tightening up. Starting this Friday I will need the following information (which some of you have been providing) formatted as shown: Date - Office Name (Station Number): Narrative

Example:

8/23/2013 - Lubbock (Station 501): One person came into the Lubbock office for an EIC, however, he decided to get an identification card. No other inquiries were made.

The clearer you make this up front, the fewer follow-up phone calls we have to have.

v/r

Tony Rodriguez

Customer Operations Senior Manager - South and West

Driver License Division

Texas Department of Public Safety

tony.rodriguez@dps.texas.gov

512.424.5657 (O)

512.739.9709 (C)

512.424.5233 (F)

The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at: http://www.survey.utexas.edu/txdps/

